

## Bay View Caravan Owners Association

### August 2025 Newsletter

Dear member,

We hope that you have been able to enjoy some of the lovely weather that Swanage has experienced over the recent weeks. We note that the maintenance team seem to be keeping on top of the grass cutting and have noted some hedge trimming.

If you require vegetation to be cut back when the contractors come on park in September, please make sure that the park knows and perhaps provide them with some images. Don't take it for granted that because your hedge has grown out of all proportion that it will get cut.

On Sunday 27<sup>th</sup> July some owners experienced a loss of water supply and some a reduction in pressure. Apparently, the water level in the tank got very low and with a lot of people on the park it ran dry which it should never do. The reasons for this are being investigated.

You should be aware that the park is generally only communicating with owners via their Facebook page in respect of issues and events at the park. There are 276 owners signed up to their Facebook page so you can perhaps understand why they refuse to use any other form of communication. If you are not on Facebook, then we suggest that you keep the park emergency telephone number which is **07984 258385** to hand.

For those of you who are on Facebook and not joined the park Facebook group this is the link <https://www.facebook.com/groups/943067839674215>

Credit where credit is due though and the staff did their best to get the water back up and were working late on Sunday to ensure this. For the benefit of those of you who do not have Facebook we have shared the park's communications just to demonstrate that they were keeping owners up to date.

**Penny Kate Ogden**  
Moderator · 9,402 points · 27 July at 10:13 · 🌐

WATER - PLEASE READ

Can we please ask that you turn all taps off and not leave any open to see when water comes back on.

We are investigating the issue but need to monitor the pressure over the next hour.

The pumps are working as is the radio link to the tank. This could be due to demand on park at this time of day.

As soon as we have an update, we will update you. Please do come to the complex for use of toilets or bottled water.

Thanks.

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**Diane Bugler**  
27 July at 10:04 · 🌐

We are aware off an issue with the water supply on park and our maintenance team are working hard on getting it back up and working for you all. Please be patient and if you can all let others know so we can free up the phone lines at reception. Thank you for your patience and understanding, we will keep you updated.

 8 1 comment

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**Penny Kate Ogden**  
 Moderator 9,402 points · 27 July at 14:38 · 🌐

WATER UPDATE

We are still working on the issue of no water. We understand this is a huge inconvenience however, please be mindful the team are doing everything they can and to be respectful to the team.


If you have empty bottles/kettle etc, you can fill these up at the bar.


If you have already collected bottles, please do bring these back and refill them.


We are just getting more bottles to hand out to those who have not had them.







As soon as we have a further update, we will let you know.

Thanks


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 Write a comment...
 





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**Penny Kate Ogden**  
 Moderator 9,402 points · 27 July at 21:19 · 🌐

The gym toilets will be open from 10pm when the bar shuts.

These will be open through the night. Access is through the door on the ramp where you will see the lights on. There are also showers there for your use.


For private letting homes - please do let your guests know.


The majority of homes now have water however the few that don't, this is due to air locks in the system. This will rectify itself however, I cannot give a definite time as to when. Unfortunately professional engineers were not available on a Sunday however our team were able to fix the problem and the issues following can only be managed in daylight hours and we will be back to it first thing.

If you feel that you need to travel home due to the circumstances, please drive safely and we will ofcourse keep checking your home for when water returns and it's back on for you to return and enjoy the rest of your stay.


The emergency number is 07984258385.

We cannot apologise enough for this and appreciate your patience.

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**Penny Kate Ogden**  
 Moderator 9,402 points · Yesterday at 09:57 · 🌐


Good Morning,


Most if not all of you should now have running water. We are aware there's a few homes that still need attention and the team will be with you as soon as possible.

Thank you for your patience and your understanding and thank you to the team for working so quickly and out of hours to manage this as quickly as possible.

Any further drop outs today, please call Guest Services 01929 422130.

Many thanks.

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## Launderette

Launderette is now fully open and working.

The laundrette is open with 4 new washing machines and 4 new tumble dryers. This is charged through an app and instructions for this are posted inside the laundrette. Early reports are very favourable.

## Park Team

Penny is still General Manager until such time as a replacement can be appointed. When there is a new manager appointed, she will email all the owners.

Operations Manager - Katherine Atkinson.

Administration Manager - Angela A'Barrow

Guest Services Manager - Diane Bugler

Guest Services Team - Eliana Atkinson and Nicky North

Park Services Manager - Lewis Harrison

Leisure Manager - Cody Moore

F&B Manager - Emma Hunt

### **Owner's events**

For details of August events click here <https://bayviewowners.co.uk/owners-events.html>

### **Events in the View**

Vici Jo - Solo Female Vocalist - **Sat 2nd August 2025**

Mike Carnell - Solo Male Vocalist (Musical Theatre, Swing, Rock and Roll and Modern Day Pop) - **Sat 9th August 2025**

Tony Read - Solo Male Vocalist (timeless classics to modern hits) - **Sat 16th August 2025**

Gemma Macafee - Solo Female vocalist - **Sat 23rd August 2025**

Kevin Hill Jr - Solo Male Vocalist (Detroit Motown sound and adrenaline filled Soul) - **30th August 2025**

There is regular Bingo, please check with reception for dates but we think they are trying to hold it most nights during August.

### **Association AGM**

Our AGM is planned for Sunday 21<sup>st</sup> September in the View Bar from 3 – 5 pm. Further details to follow.

Enjoy the rest of the summer.

Best wishes

SBVCOA Committee