

Copy of letter sent to SBV on 22 March 2013

BAY VIEW CARAVAN OWNERS' ASSOCIATION
bayviewcaravanownersassociation@yahoo.co.uk

Ms A Foulkes
Park Manager
SBV
Swanage

22 March 2013

Dear Anne

We are writing on behalf of the majority of caravan owners on SBV, as their Representative.

Thank you for your letter advising caravan owners that Darwin now accept that no daily service charge can be made for the Smart meters, installed for Darwin's benefit. We are pleased about this, as it has never been paid separately before, and avoids any further misunderstandings and protracted correspondence. It recognises the implied term in our contract that Darwin have waived the right to make such a separate charge, it having never done so - nor has the previous owner made such a charge for as long as the park has been open. Any such charge has always been an inherent part of the overall site fee, not ever charged separately or additionally. To do so now, or to attempt to do so in the future, would be a double-charging of this element of the site fee.

We also know, in any case, that cable maintenance is covered under the maintenance term of our licence for which we have paid in the site fees.

So thank you once again, and we hope you will take up our Chairman's invitation to work together with us on commonly-agreed actions and correspondence. This will save a lot of Darwin's time and effort in responding to the many individual letters of concern Darwin are sent etc. Working together will also alleviate the many worries owners always seem to have whenever Darwin write to them and/or take other actions unilaterally. It is far better if we all work together.

Best wishes

(signed)

Bay View Caravan Owners' Association,
for, and on behalf of, and as the representative, of the majority of owners on SBV

cc NACO
Dorset Trading Standards