

BAY VIEW CARAVAN OWNERS' ASSOCIATION
email: bayviewcaravanownersassociation@yahoo.co.uk
website www.bayviewowners.co.uk

Team at Swanage Bay View Holiday Park,
SBV, Panorama Road
Swanage, Dorset BS19 2QS

6 December 2012

Dear Team at Swanage Bay View Holiday Park,

Fees 2013/14

We are pleased to see the proposed fees for 2013/14 have been calculated in accordance with the process as agreed with Darwin and Swanage Town Council (STC) and as included in the draft licences produced by both Darwin and NACO. However, our records show the core fee for 2012/13 was £2,691.82 (see for example invoice number INV-2408 dated 5 Feb 2012, and many others with the STC amended licence) not £2,699.06 as in your letter. We note that different people may have received invoices with different core fees which are causing confusion. There can only be one core fee. Given this error, would you please recalculate the core fee for 2013/14, based on the above invoices and send out revised letters and invoices. This may be a small difference but we think you will agree it is vital to all agree a correct core fee for any particular year. It has been agreed that the correct core fees must be based on the Government's statistical tables, not an arbitrary figure.

As the representative of hundreds of Swanage Bay View customers we shall be recommending to them that the corrected proposed fees are agreed and paid as usual with the option of two instalments in March and September 2013, as agreed with Darwin and STC and included in the draft licence produced by NACO.

It will certainly be helpful if the Council Business Rates for 2013/14 can be calculated and included in our invoices before the first payment is due, as was always the case with STC.

Having said all this, we must, for the record, point out that by agreeing the fees and the options of instalments again, as set out in your letter, we have not varied our licence. We say this because you have, no doubt inadvertently, referred to the fees as 'confirmed' when they are in fact 'proposed' as per the licence. The setting of fees has for years now been a two-way process, and we will be happy to agree your corrected proposals on this occasion without having to formally meet with you to discuss and confirm/agree them. Similarly, you have referred to instalments being 'accepted' when in fact they are contractual and have been since 2008/09 for both fees and rates. Darwin has a copy of the STC minute agreeing to this and Darwin has also agreed it. The option of instalments is in the NACO draft licence.

We look forward to the start of a New Year and the development of a good relationship between us.

For full details of all matters relating to The Owners' Association and Darwin, please refer to the Owners Association website at www.bayviewowners.co.uk/

Best wishes

Bay View Caravan Owners' Association

Cc NACO, DTS, Anthony Esse