

Text of email sent to members on 26th February 2013

BAY VIEW CARAVAN OWNERS' ASSOCIATION
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NOTE TO MEMBERS RE SMART METERS

26 February 2013

Dear Members

Darwin letter and Smart meter

You will all have received a letter from Darwin dated 22 February, about Smart meters. An increasing number of owners have been in contact with the Owners' Association and some have also been in touch with SBV. At this stage we would encourage you not to worry about it.

We have raised a number of concerns with Anne Foulkes (AF), and having spoken with her this evening we can confirm the following:

- "There is no tariff shown in the letter"; AF reply - *this will be corrected and communicated to owners.*
- "The Service Charge amounts to over £180 pa while most owners do not even use £100 worth of electricity"; AF reply - *this charge only applies if owners want the indoor monitor, otherwise there are no extra charges. There is no additional charge to us for using the new meter.*

It is also unclear whether the proposed change is to be undertaken in February 2013 or February 2014. We await further information on this.

Having now spoken with Anne, she has confirmed that these and others points will be answered in a note which she is preparing to send out hopefully on Wednesday.

Finally, please do not worry. We shall be in touch with you again when we have further information.

Instalments

Remember that if you want to take up the option of instalments, the first payment is due for 1 March. For the amended STC licence that is half of £3,317.40 - £1,658.40. We do not have the figure for the Darwin licences, but it is half of the total amount.

Bay View Caravan Owners' Association