

BAYVIEW CARAVAN OWNERS' ASSOCIATION  
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## Newsletter 81 July 2017

### **Next Association meeting**

2017 AGM – Saturday 30<sup>th</sup> September - 5pm at Emmanuel Baptist church

### **Committee news**

An up to date list of committee members appears at the end of this newsletter.

### **Future meeting dates**

2017 Christmas social – Saturday 2<sup>nd</sup> December 2017

2018 GM - Saturday 31<sup>st</sup> March (provisional)

2018 AGM – Saturday 29<sup>th</sup> September (provisional)

### **Welcome**

Welcome to our summer newsletter. It has been a very quiet time on the Association front so far this year (except for the few items mentioned below) which is good news. My next meeting with Drew Campbell (Operations Director for Darwin) is scheduled for Thursday 17<sup>th</sup> August. I will report back the outcomes of the meeting to owners at our next meeting on Saturday 30<sup>th</sup> September. We shall aim to finish this meeting and refreshments by 7pm so that attendees can attend the Last Night of the Proms concert by the Bournemouth Concert Brass which is taking place at the Mowlem Theatre that evening at 7.30 (for tickets ring the Mowlem on 01929 422239 or from the box office)

### **Grounds issues**

Since the beginning of the season the Association has received a large number of complaints about the state of the grounds with many saying it is the worse they can ever remember. It appears that the annual cutting down of tree growth and hedges which is usually done during the winter period was not carried out this year and as a result of this many owners are losing/have lost their sea view for which they often paid a premium when they purchased their caravan. The cutting of grass has also been very poor this year with complaints coming from most areas of the park. Owners are having to request grass to be cut, hedges to be cut etc. when they arrive at the park instead of a regular programme being in place to ensure that the park is always neat and tidy (like both of our neighbouring parks) and seas views are maintained. This will be an agenda item when I meet with Drew in August.

### **Electricity bills**

Following the absence of regular electricity bills during the 2016/17 season Claire Dyer (Head of Finance for Darwin) promised that in future we would receive an electricity bill every 3 months. At the time of writing (mid July) no bills for the 2017/18 season have been received. This is another example of the poor service that the central finance office (not the Swanage site office) provides for owners at SBV.

### **Security barrier**

As you will be aware, in 2015, owners at SBV were charged £15,000 as a capital payment for barriers to be installed at the entrance by reception. A large number of owners, and the Association, stated that they felt the barriers were not needed and that their purchase would be a waste of money. It now seems that the owners were correct as frequently the barriers are in the upright position allowing any vehicle to access the park. Indeed even when the barrier is in operation it is often just raised when the button is pushed. How this ensures that secure access to the park is maintained at all times is unclear. This reinforces the need for any capital expenditure requests to follow the agreed procedure as stated in our licence (as was the case in 2016 but not in 2015).

### **Mailings during the winter period – a reminder**

Some owners spend a large part of the winter period abroad and therefore are not at home to receive mailings from the park/Darwin during this period. This is especially important as many financial communications arrive during this time. Drew has agreed to ask the park manager to introduce ways by which important mailings can be sent to owners (by email scanning or overseas post) who are abroad and have informed the park in advance of their contact details/dates. **Please inform the park office and the central Darwin finance office if you are going to be abroad for an extended period during the winter and wish your mail to be redirected/e mailed**

### **Advance notice of entertainment events**

The Association has requested that more information is given in advance to owners regarding the entertainment programme at the park so they can plan visits to their caravans to support events they are interested in. It was pleasing to see that the recent newsletter does give dates of entertainment events for the next couple of months.

### **Owners Party 2017**

The team at SBV are organising another Owners Party on Saturday November XX which has a Michael Jackson theme. In the past this event has always received very favourable feedback and we would encourage as many owners to attend as possible. Due to a number of owners booking tickets in previous years and then not turning up on the evening, a £10 deposit is needed when booking this year which will be refunded as a £10 drinks voucher at the bar on the evening

### **Christmas social 2017**

The 3rd SBVCOA Christmas Social will take place on Saturday 2nd December from 5pm to 7pm in the reception area of Emmanuel Baptist church. As last year there will be drinks, Christmas savoury and sweet goodies to eat, Christmas music, a quiz and raffle. It is a great opportunity to meet fellow caravan owners. As it is the same day as the Swanage Christmas Street market why not book a weekend at your caravan to celebrate the start of the Christmas season. There will be no charge for the social for paid up members. Please pop the date in your diary now.

### **New members**

It is vital that the Association has as many members as possible if we wish to be effective and represent the views of the majority of owners at SBV. Our target for this year will be to get 90% of owners at the park signed up as members. You can help enormously in this task by promoting the Association with your immediate neighbours, especially any new owners you see moving into your area. Attached to this email is a new member leaflet that you can print or email to a new owner. All they have to do is complete the form and pay their £7 (see notes at the bottom of the proforma of how to do this) for the next two years, and we will do all the rest

### **Committee members**

Richard Swan – (189) – Chair	(Poppy rep) <input type="checkbox"/>
Rosemary Burbridge – (311) – Vice Chair	(Bluebell rep) <input type="checkbox"/>
Marjorie and Richard Edwards – (66) – Secretary	(Sunflower rep) <input type="checkbox"/>
Rhoda and Damian Goodwin – Treasurer (19)	(Tulip rep)
Michael Hardiman – (62)	(Sunflower rep) <input type="checkbox"/>
Val and Roy Gill – (244)	(Honeysuckle rep) <input type="checkbox"/>
Ian and Phillipa Hills (90e)	(Daisy rep)
Trevor Bradbury (245)	(Sweetpea rep)
Harry Horton (210)	(Buttercup rep)
Derek Keller (70)	(Rose rep)

