

email: [bayviewcaravanownersassociation@yahoo.co.uk](mailto:bayviewcaravanownersassociation@yahoo.co.uk)

## MINUTES OF ANNUAL GENERAL MEETING 2 NOVEMBER 2019

### PRESENT:

Mike Hardiman	Chairman
Rhoda Goodwin	Treasurer
Rosemary Burbidge	Vice Chairman / Liaison Officer
Ian Hills	Daisy Rep
Val and Roy Gill	Honeysuckle Rep

70 Association members, representing 37 caravans.

The Chairman opened the meeting and welcomed all the members.

### APOLOGIES.

Apologies were received from Committee Members Richard Swan and Dave Jones.

Apologies were also received from the owners of 6 caravans.

### MINUTES OF GENERAL MEETING ON 23 MARCH 2019

These are available on the owners' website for all to see. Any matters arising will be covered through the rest of this Meeting.

There were no changes to the Minutes so they were agreed.

### MATTERS ARISING

The Chairman reported that he had asked Reception if they would put up laminated signs at each refuse bin point regarding recycling information. This has not happened and would be pursued again.

### TREASURER'S REPORT

The Treasurer reported that the current balance was over £4,000. (Subsequently confirmed as being £4,290.50). These funds are to cover the 3-year membership period to 28 February 2022.

### MEMBERSHIP SECRETARY'S UPDATE

Our Membership Secretary left the site under difficult circumstances and this role was being covered on a temporary basis by the Treasurer and the Chairman. The Treasurer reported that we now had 159 paid up members. This is in excess of 50% of caravan owners. Although 51% is the percentage we need to have in order to have a strong position in taking up contractual issues with Aria, it would be helpful to have more paid up members, together with their email addresses, in order to maximise the number of owners over 50% actually voting when taking up contractual issues with Aria.

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Everybody attending the meeting was urged to encourage caravan owners who they came into contact with to become members rather than leaving it just to members of the Committee to do this.

#### **LIAISON OFFICER'S REPORT**

There were many concerns raised about the way in which the new owners of SBV, Aria, had gone about contacting caravan owners requiring confirmation of their residential addresses. Concern was also expressed regarding the difficulty experienced by owners getting a response from Aria when trying to get in touch with them.

The Committee agreed to look at the suggestion made at the meeting that a Forum should be set up for members for them to record examples of issues they had raised when dealing with Aria.

The Liaison Officer reported that she had recently been to the Caravan Show at Beaulieu and had met Matt McGrath, the overall Sales Manager for Aria. She raised the difficulties caravan owners and Committee members had experienced in contacting Aria. She said it would be in the interests of both Aria and caravan owners to maintain good working relationships and it was agreed that she would follow up on this initial meeting to see what could be arranged with Aria.

Members were reminded that there is now a book exchange facility at SBV Reception where books can be taken along for others to borrow and read and for books to be loaned.

#### **LICENCES**

In view of the expected annual review of pitch fees Members were reminded to check their licences as there are different licences in operation. Those licences where increases in the fees are in line with increases in the CPI Index relate to the index as at the end of October 2019. This is currently running at less than 2% but the Government will not publish the October figures until later in November.

It was reported that, nationally, caravan site owners, were discussing a new model licence. NACO would be monitoring these developments to check what the implications might be for the existing licences of SBV caravan owners.

Some licences make reference to capital expenditure for the benefit of caravan owners that Aria might be proposing. It was important that conditions of licences are adhered to.

Aria had informed caravan owners that they could only stay on site for a maximum of 6 consecutive weeks. However, there was nothing in any of the licence agreements that limited the time owners could stay on site during the period the site was open.

Members were reminded that Aria would no longer be undertaking subletting of owners' caravans as Darwin, the previous site owners, had done. It would, therefore, be left to caravan owners to arrange this for themselves.

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#### **VACANCIES FOR COMMITTEE MEMBERS**

As reported earlier in the meeting Marjorie Edwards, who was the Secretary/Membership Secretary, has now left the Park. That post, together with 4 other Park reps were now vacant. In addition, there was also an auditor vacancy. In order to continue there was a need for more members to join the Committee. Wendy Allen volunteered to take on the rep role for Sweet Pea. Ruth Johnson and Heather Ransley volunteered to split the existing role of Secretary / Membership Secretary between Minute Secretary (Ruth) and Membership Secretary (Heather). Kevin Barton also volunteered as a Committee Member.

#### **DATES OF NEXT MEETING**

The next meeting is scheduled for Saturday 28 March 2020 from 5pm to 7pm. (Not 29 March 2020 as announced at the meeting)

#### **USEFUL CONTACT DETAILS**

For issues pertaining to the running of the park  
Lucy Welsh  
**[lucy.welsh@ariaresorts.co.uk](mailto:lucy.welsh@ariaresorts.co.uk)**

Dorset Council  
(Includes Planning, Trading Standards and Health & Safety)  
**[dorsetcouncil.gov.uk](http://dorsetcouncil.gov.uk)**